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VACANCY

Dispenser

We currently have a PT vacancy at the practice for a Dispenser.

Please contact the surgery for details.

Bunbury Medical Practice Newsletter

Welcome Doctor Darnborough

We are delighted that Dr Kath Darnborough will be working regularly at the practice from April. Dr Darnborough will be a familiar face to many of our patients as she has previously worked as a locum at Bunbury.

At the same time we will be saying goodbye to Dr Susan Wall who is returning to her previous practice in a more substantive role. We wish her the very best of luck with her new challenge and thank her for her help. Dr Wall will, however, continue to work for the surgery in her capacity as locum as and when required.

The Cost of Missed appointments

Did you know that there are around 12 million missed GP appointments every year?

Missed GP appointments cost the NHS around £162 million every year. Not only this, but they waste NHS resources and can cause serious delays in treatment for other patients. **If you are unable to make an appointment at the Surgery, please give as much notice as possible.**

From Our PPG Chair...

The **Patient Participation Group** (PPG) for Bunbury Medical Practice (BMP) has been relatively dormant for a couple of years, but has been revived recently and is keen to play a more active role in supporting the practice.

It is made up of patients, staff and medical practitioners from BMP, Terms of Reference have been agreed and our principle aims are to provide:-

- the perspective of a critical friend to the practice;
- feedback on patients' needs, concerns and interest by providing a patient's perspective to the practice; a forum to discuss issues relevant to the practice;
- a means by which patients may influence local health care services;
- a means to promote good health by encouraging patients to take greater responsibility for their own and their family's health;
- a means to promote greater understanding of health issues by supporting activities within the practice and promoting preventative medicine;
- a link with other PPGs of rural practices in the area which share similar challenges to Bunbury; and
- assistance to the Bunbury Medical Practice in managing patient expectations in light of ever challenging financial pressures and the impact of a rapidly ageing population.

Our first project will be to help tackle the problem of loneliness in our community. There are many support services around of which most people are unaware and we will be seeking to make appropriate connections to the lonely in our community. More details will be provided in the PPG Newsletter to be published in the next couple of months.

In the meantime, if you have any questions about the above, are interested in joining the PPG, or would simply like to be a volunteer when we need assistance to run a project, please let me know via the email address for the PPG which is bunbury.ppg@nhs.net

Travel

So that we can concentrate more on our key NHS work we have now reduced our travel advice and immunisation service.

We **recommend** that patients in the first instance go to the following web site:

<https://travelhealthpro.org.uk/>

This has excellent and very specific advice as to what is required.

There are a number of local private travel clinics that offer advice and immunisations.

We provide only: Hep A; Typhoid; Tetanus/Diphtheria/and Polio and cholera on the NHS. All other vaccines need to be accessed via a private clinic as above including anti-malarials.

Registrars at the Practice

Bunbury Medical Practice provides training for Registrars. We currently have Dr Laskar with us until August. He is an experienced A&E Doctor.

Additionally, we will be joined in June for 18 months by Doctor Sarah Strong who will be coming to the practice to finish her training.

We are sure they will make an excellent contribution to the surgery.

*“Bunbury
Medical Practice
provides
training for
Registrars.”*



Bunbury Medical Practice

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Bunbury
Tarporely
Cheshire
CW6 9PE

Tel: 01829 260 218

Web:

<https://burymedicalcentre.gpsurgery.net/>

Email:

bunbury.medicalcentre@nhs.net

Cheshire and Warrington Carers Trust has been appointed lead provider for the new Cheshire West Carer Support Service, together with six local organisations working in partnership to meet the needs of all Carers (people who look after someone unpaid). This service has been developed through listening to Carers to ensure a one stop shop for information



support and advice, irrespective of who they care for and where they live in Cheshire West and Chester.

The main route to access **Cheshire West Carers Support** for information about advice and support available locally, including access to respite, emotional and financial support is to call the Helpline on **0300 102 0008** Mon-Fri, 9am to 5pm, or email advice@cheshireandwarringtoncarers.org. You can also ask to speak to your 'Carer Link' in the Surgery, who is Caroline Jones.

Dispensary News

Thank you to our patients who have read our previous newsletter which described ways patients could help us improve efficiency and prioritisation of work as we meet the challenge of dwindling resources within the NHS. Our dispensary team have noticed a real improvement and we therefore thank you and ask you to continue to work with us in this way – here are some brief reminders

- Bear with us if there is a delay when ringing the bell at the counter – our team may need to finish a task which might be unsafe to leave mid way.
- Treat the team with courtesy and respect
- Place your repeat prescription requests from between a week and 2 days before they are due.
- Please do not ring to check if your script is ready. This takes staff away from their work and you can be assured that scripts are completed on time 99 % of the time.
- **Read notes we send with prescriptions**